

## OUR 2023 – 2028 STRATEGY

STRATEGIC PLAN

STRONGER TOGETHER



# About SAWCAN

**SAWCAN** formally commenced in 2020 as a partnership consortium consisting of five ACCHOs on the Eyre Peninsula and Far West Coast of South Australia:

- Nunyara Aboriginal Health Service in Whyalla
- Port Lincoln Aboriginal Health Service in Port Lincoln
- Yadu Health Aboriginal Corporation in Ceduna
- Tullawon Health Service in Yalata
- Oak Valley Health Service in Oak Valley.

Together, the five member ACCHOs provide comprehensive primary health care to approximately 5,500 Aboriginal people in a region from Whyalla to the WA border (approx. 1,300km geographical distance).

The purpose of SAWCAN is to work collaboratively as a region to:



Build capacity within the region to achieve improved health and wellness outcomes for Aboriginal people.



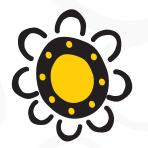
Demonstrate a strengths-based approach to achieving large scale solutions.



Leverage opportunities by advocating as one voice.



Become a central point of contact that provides advice and direction to external parties on Aboriginal-specific funds and programs coming into our region where it relates to health and wellbeing.



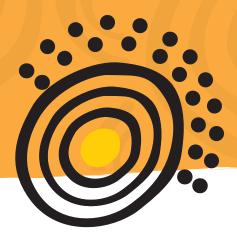
Share and co-operate with each other to utilise each other's skills, experience and specialist knowledge.



Act as a point of truth-telling and supporting each other.

SAWCAN's work is delivered via the framework of regional cooperation and coordinated service delivery for our patients and clients.

# Our Story So Far



For decades the five ACCHOs have been informally collaborating because our region is in a unique position where many of the Aboriginal peoples are related. The population is also highly transient because of this relational element. So, for us it just makes sense for us to work together under a more formalised structure.

For our region and our communities, SAWCAN is a practical expression of self-determination. The partnership happened organically. This is not a structure or a special project that was imposed upon us by governments.

In 2018 the five ACCHOs came together to talk about collective, community-based solutions to the poor uptake and poor roll-out of the NDIS. Working together over a two-year period (2018-2020) as a partnership and united voice, SAWCAN was able to lobby for funds to develop a community-led regional disability project. By receiving this grant money we were able build foundations and formalise the structures of SAWCAN.

In 2022, SAWCAN entered the Indigenous Governance Awards - category 1: outstanding examples of governance in Indigenous-led non-incorporated initiatives. SAWCAN was awarded a Highly Commended in this category. This has strengthened our resolve to continue building our governance and internal systems to support our ambition and vision for our community. The following two paragraphs were taken directly from the award's report and guide the development of SAWCAN's systems and processes.

"SAWCAN's innovation was noted as a key strength by the Judging Panel, specifically, the unification and pooling of resources, funds, grant applications and data sharing across all five ACCHOs... Due to the infancy of SAWCAN, the panel flagged that increasing demands could put heightened levels of pressure on the Network and it was noted that to mitigate this required increased strategic and future planning.

SAWCAN's development in response to key community health and wellbeing needs across the region was a key example of effective Indigenous governance for the panel... a highlight for the judging panel was SAWCAN's ability to shift government department attitudes towards funding arrangements to benefit the Community – effective self-determination...To ensure SAWCAN's continuation of effectiveness, an area of improvement outlined was the need for greater development in key processes such as conflict resolution, strategic planning, and the outlining of the Network's priorities."

# **Our Partners**

The success of **SAWCAN** is built upon sound relationships with our key partners. This means that we are not in competition with, nor is our intent to duplicate the work of other services or organisations in South Australia.

We are complementary to the existing support / advocacy models.

Our partners are far-reaching across the state, and nationally, and include:

- Aboriginal Health Council of SA (AHCSA)
- Country and Metro Primary Health Network (PHN)
- Local Health Networks (LHNs), specifically Eyre and Far North and Flinders and Upper North
- State Government
   Departments
- National Indigenous
   Australians Agency (NIAA)

- National Aboriginal Community Controlled Health Organisation (NACCHO)
- Federal Government
   Departments
- South Australian Health and Medical Research Institute (SAHMRI)
- University of South Australia.

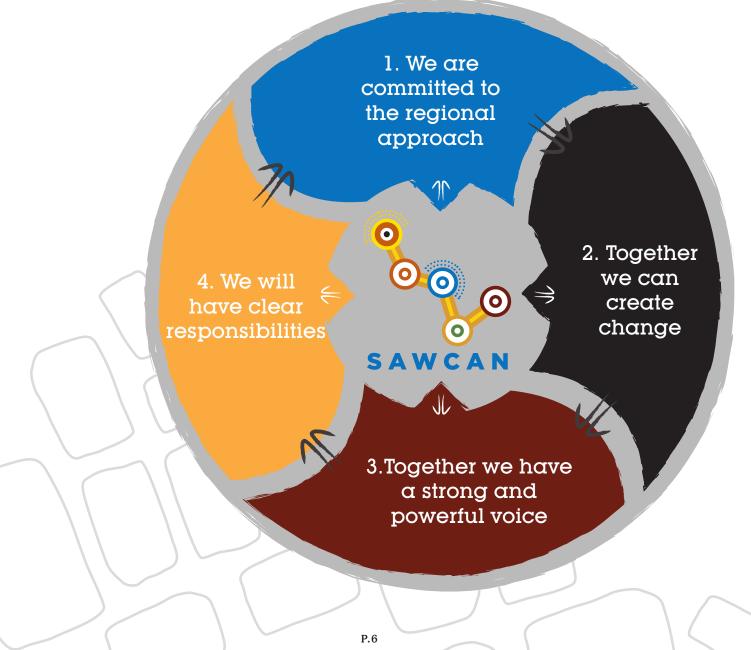
STRONGER TOGETHER

# Our Vision



Our vision at **SAWCAN** is to: Build our capacity to achieve improved health and wellness for Aboriginal people in our region.

The way we will work together to achieve this vision is through four key principles:



# How We Work Together



We have designed the following diagram to show how each of the member ACCHOs works within the structure of SAWCAN.



#### 1. Commitment to the regional approach of the health and wellbeing of our communities

#### **Member organisations**

- CEO attendance at meetings, or appointment of proxies with full decision-making authority
- Active support of safe client journey across the region
- Respect the opinions, experience and contributions of member organisations
- Commitment to consider the benefits and risks of proposals to all member organisations
- Work to achieve consensus; where not possible we follow our governance framework that describes how we work through challenges to maintain continuity of service.

#### SAWCAN

- Understand individual positions of member organisations and leverage organisational strengths and contributions
- Organisation of meetings, secretariat and facilitation support
- Clear framework for prioritisation of projects and program design
- Ensure clear entry, participation and exit criteria to maintain integrity of collaborative model
- Ensure there is a balance between maintaining the autonomy of member services and simultaneously harnessing the power of the collective.

# How We Work Together

#### 2. Commitment to a momentum for change

#### **Member organisations**

- Provide organisational leadership and understand the direct impact of change
- Understand the risk profile of new
  projects and treatments accordingly
- Commit to exploring new opportunities for research and development of new health service approaches.

#### SAWCAN

- Support change through designing clear outcomes, funding and evaluation
- Pace engagement for new programs to ensure stability of both individual organisations and regional collective
- Be aware of extent of unmet need in region
- Commitment to evaluation of our programs to ensure they are leading practice.

#### 3. Visibility and the power of the regional voice, advocacy

#### **Member organisations**

- Standing agenda item on Board and Executive Agendas
- SAWCAN and induction information in Board and Executive orientation packs
- SAWCAN information in 'new client info packs' where appropriate
- Monitor and measure community impact of new programs.

#### SAWCAN

- Annual attendance of the SAWCAN
   Executive at member organisations'
   Board meetings
- Collect and collate information from across
   the region to inform advocacy
- Maintain connection with national and state programs of change - Referendum, Voice, National Agreement on Closing the Gap, NDIS, Aged Care.

#### 4. Projects to be managed with transparency and clarity of responsibilities

#### **Member organisations**

- Transparency of funding pathways and consequent staff positions
- Provide day to day supervision of clinical and community health work.

#### SAWCAN

- Clear program outcomes
- Advocate for new program funding and grant applications
- Work towards co-design and funding stabilisation.



### Strategic Outcome One: Anticipate and respond to the health and wellbeing needs of our community



By working together we provide continuity of care and ensure the community gets the healthcare they need, when they need it, where they need it.

SAWCAN has agreed that our specific focus areas over the next five years will be:

- Social and Emotional Wellbeing
- Environmental Health
- Communicable Disease
- Child and Maternal Health

- Youth
- Disability Support
- Aged Care

#### 1.1 Identify emerging community health needs and prepare regional responses

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Objectives	Actions					
<b>SAWCAN</b> will identify priority community health needs.			For each focus area SAWCAN will prepare a roadmap on how to approach/advocate for each priority area.			
Implementation	2023	2024	2025	2026	2027	2028
1.2 Community Population H	ealth Data Pi	roject				
Objectives	Actions					
Work towards being able to share data to understand our community health needs and apply research and new approaches.			underst • Apply r acquire • Commu commu and reg	tand our da esearch to e new know unicate our unity, funde gulators	data/health	gaps to
Implementation	2023	2024	2025	2026	2027	2028

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# Strategic Outcome Two: Build capacity of our workforce



Our health services need workers and practitioners across many sectors, including medical, nursing, allied health, aged care, disability, finance, IT and HR.

### 2.1 Design and promote opportunities for training, recruitment and future pathways or new opportunities for Aboriginal Health Workers and Practitioners

Objectives	Actions					
Develop career pathways for Aboriginal Health Workers and Practitioners that leverage SAWCAN's regional model of collaboration.	and on-bo • Regional A	arding HW collabo ention of cu	oration and o	AN network case studies ginal Health	Ū	
Implementation	2023	2024	2025	2026	2027	2028

#### 2.2 Develop our regional workforce

Objectives	Actions					
Attract a skilled workforce.	<ul> <li>For the four required key workforces:</li> <li>Clinical - medical, specialist, nursing, allied health</li> <li>Social Support - aged, disability, community</li> <li>Corporate functions - Finance, IT/data, HR, procurement</li> <li>Leadership and Governance <ul> <li>i) Consider availability of housing for permanent and occasional staff</li> <li>ii) Develop a recruitment and attraction strategy</li> <li>iii) Redesign remuneration and packages to enable flexibility of remuneration and benefits, including housing, experiences.</li> </ul> </li> </ul>					
Train, support and retain a skilled workforce.	<ul> <li>Reach into schools, RTO's, universities and employment agencies/ networks to support careers in the health sector</li> <li>Provide employment pathways that enable mobility through SAWCAN</li> <li>Invest in leadership and peer support programs that allow individuals to gain experience and learning in leadership to support succession and local employment for Mob.</li> </ul>					
Implementation	2023 2024 2025 2026 2027 2028					

### Strategic Outcome Three: Innovate and create community impact

SAWCAN is a unique place of collaboration and innovation. It provides a place where peers can support each other to find new solutions to community issues. SAWCAN would like to extend that opportunity for collaboration and innovation to the community to find solutions to our most pressing community health needs. We want to provide a space to create greater collective impact through innovation and collaboration.

#### 3.1 Pilot community innovation program for new health and wellbeing programs in the region

Objectives			Actions					
Identify specific areas of need community that would benefit creative solutions that are built community members or group	from new a and led by		<ul> <li>Invite community (particularly schools and adjacent industries) to engage in program</li> <li>Run innovation finals to pitch for micro-funding.</li> </ul>					
Work with Aboriginal and Torres Strait Islander national peak bodies to support the program of innovation.			Engage with national Ak Torres Strait Islander pe priority areas, models of development and fundin Gayaa Dhuwi on mental Evaluate the opportunit alignment between emo community health need	ak bodies on their care, workforce ng - for example health needs ies to seek erging				
Implementation	2023	2024	2025 2026 20	027 2028				

#### 3.2 Annual Innovation and Impact Awards

Objectives	Actions					
Awards for innovation in health and wellbeing services.			regiona and we teams of SAW benefit	winners from	innovation both indivic rate the co romote reg	for health luals and llaboration ional
Implementation	2023	2024	2025	2026	2027	2028

### Strategic Outcome Four: Evolve SAWCAN towards sustainability



We need to evolve SAWCAN to ensure that the benefits from our cooperation over the last four years continue into the next five years.

#### 4.1 Simplify and formalise the governing and financing structures of SAWCAN

Objectives		Actions					
Simplify financial model with transparent accounting and reporting processes.	•	Develop shared financial model that allows for flexibility, transparency of funding, ease of reporting and accounting All member organisations to ensure parallel financial governance, policies and reporting.					-
Ensure individual member Boards of SAWCAN have visibility and engagement in reporting and key strategies.	•	• /	Regularly engage with member organisation Boards to provide an update of current projects, priorities, funding and governance models.				
Facilitate elevation of SAWCAN as a regional partner for external organisations (research, funding, participating in tenders).	•	of all five n Provide a p collaborati	Identify processes where SAWCAN can operate as a representative of all five member organisations Provide a point of contact for external organisations seeking collaborative and culturally responsive approaches to research, funding and tenders.				
Implementation		2023	2024	2025	2026	2027	2028

## 4.2 Extend formal governance and authorising documents and procedures within SAWCAN and member organisations

Objectives	Actions
Agreed and defined strategic planning and prioritisation framework for SAWCAN.	<ul> <li>Draft principles by which new decisions, projects or funding can be considered and assessed</li> <li>Design a strategic planning cycle where member organisations engage and participate in a creative, strategic process and evaluation and monitoring of the strategy is shared with SAWCAN members.</li> </ul>
Each member organisation to draft and approve key governance and financial documents.	<ul> <li>Define how SAWCAN will engage with Member organisations' Boards and vice versa</li> <li>Each member organisation to draft and approve specific engagement protocols and include engagement as a core component of member organisation CEO roles and responsibilities, including CEO position description, Delegation framework and Authorisation of proxy representation and delegation.</li> </ul>
Implementation	2023 2024 2025 2026 2027 2028

